A little help for your next chapter.

Find the right next step for accounts, stories and keepsakes.

Account access

Use the existing sign-in link on our login page while direct sign-in is being connected. If you cannot remember your password, open Password Help for the current recovery path.

Getting started

You can use the resource guides without an account. Start with a short memory, prepare a few photos, or use the story prompts to begin a family conversation.

Orders and personalization

For an order question, include your order number and the product name when contacting the team. Do not send passwords or payment-card details. Product availability and delivery must be confirmed with the store.

Privacy and corrections

Contact the team if a story, image or public profile needs review. Include the page address and describe the correction or removal request. Read the privacy policy and community standards for existing published terms.

Contact Report Legacy

Email team@reportlegacy.com or call 888-456-8890. These are the contact details currently published by Report Legacy; response hours are not yet listed.