Turn a memory into something meaningful.

Choose a photo and a message before choosing a keepsake.

Begin with the person

Think about the recipient and a memory you share. A favorite saying, a place or a photograph can help make the gift personal. Browse the catalog for the formats currently listed.

Choose a clear photograph

Use the original file when possible. A screenshot or a photo copied from a message may lose detail. Ask the team to confirm whether the image suits the selected product before placing an order.

Keep the message focused

A name, a meaningful date or one short sentence is often enough. Check spelling, capitalization and dates with another family member before submitting personalization details.

Confirm the details

Ask about the product’s size, materials, available customization, proof approval, delivery estimate and total price. Catalog listings do not establish a guaranteed delivery date.

Review before purchasing

Read the return policy and confirm how it applies to customized items. Orders currently continue through the existing store. For a group order, contact the team with the quantity and date you have in mind.